



# Our Commitment to You

The following measures are in place throughout our hotel, facilities and grounds:



**SOCIAL DISTANCING** - Please observe the current social distancing guidelines



**FACE COVERINGS** - Please observe the current guidelines on wearing face coverings in public areas



**EXCEPTIONAL CLEANLINESS** - You will notice increased cleaning throughout your visit with particular attention to key touch points in the bedrooms



**HAND SANITATION STATIONS** - Stations are available throughout the hotel and all guest areas



**TEMPERATURE CHECKS** - All staff are being temperature checked at the beginning of each shift and this is available for guests as required



**TABLE SERVICE ONLY** - We will be offering table service only in our restaurants, bars and terraces serving food / beverages. These will all close at 10pm



**RULE OF 6** - Maximum number of 6 people in the UK and 6 from 2 households in Scotland



**MINIMAL FOOD HANDLING** - The main items used and methods of preparation require the minimal handling



**CARD PAYMENTS** - We would prefer payment by credit or debit card



**PROTECTIVE RECEPTION SCREENS** - Perspex screens are present at reception

Our hotel teams are receiving ongoing training and regular updates regarding best practice to ensure your safety as well as that of our staff.

All 'Clean + Safe' measures in place are subject to change, in line with updated guidance.

